# Killing Factors

* The bidder must provide on-site and remote support based on the requested service level agreement.
* Vendor must ensure seamless integration with OCS – provide references
* Vendor must ensure seamless integration with Packet Core – provide references
* Vendor must ensure seamless migration of the current policies implemented on PCRF PCF, packet core and DNS in relation to bundles or website/ URL blocking
* At least 3 similar deployment for the solution in similar environment in terms of throughput and number of customers in Mobile Network Operator for the complete solution including integration – provide references
* Solution signature should be based on different technologies (to be explained in detail) such as SNI extraction, Heuristics analysis, and Behavioral metrics.
* Vendor should support in creation of new bundles, ensuring successful testing, troubleshooting and implementation of the solution.
* Vendor to provide 3 years roadmap
* Vendor must have a clear AI/ML integrated within the solution (to provide details)
* No impact on customer experience should exist (bypass mechanism should be available)